

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Client Service , Grievance	Mr. Dinesh Kashyap	Padam Tower s 14/113, Civil Lines, Kanpur – 208 001	7007173064 Working Hours' Mon-Fri 9:30 AM - 05:30 PM	upseseccomplaints@gmail.com
Head of Customer Care / Client Service	Mr. Suresh Gupta	Padam Towers, 14/113, Civil Lines, Kanpur – 208 001	9305425551 Working Hours' Mon-Fri 9:30 AM - 05:30 PM	suresh_upse@rediffmail.com
Director	Mr. Sandeep Seth	PadamTower 14/113, Civil Lines Kanpur – 208 001	9839026611 Working Hours' Mon-Fri 9:30 AM - 05:30 PM	sandeep.upse@gmail.com
Compliance Officer, KMP,CEO	Mr. Jagesh Kumar Dixit	Padam Towers, 14/113, Civil Lines, Kanpur – 208 001	9839458082 Working Hours' Mon-Fri 9:30 AM - 05:30 PM	ceounlockwsl@gmail.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or NSE at <https://investorhelpline.nseindia.com/NICEPLUS/> or BSE at <https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
Please quote your Complaint Ref No. / Service Ticket while raising your complaint at SEBI SCORES/NSE/BSE/ Depository portal.