

# Padam Towers Securities Limited

## Investor Complaints Data

Data for every month ending January 2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Depositories	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources(if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL		NIL

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2022	0	0	0	0
2	May-2022	0	0	0	0
3	June-2022	0	0	0	0
4	July- 2022	0	0	0	0
5	August – 2022	0	0	0	0
6	September – 2022	0	0	0	0
7	October – 2022	0	0	0	0
8	November -2022	0	0	0	0
9	December -2022	0	0	0	0
10	January -2023	0	0	0	0
11	February -2023	0	0	0	0
12	March -2023	0	0	0	0
13	April -2023	0	0	0	0
14	May -2023	0	0	0	0
15	June-2023	0	0	0	0
16	July- 2023	0	1	1	0
17	August- 2023	0	0	0	0

18	September-2023	0	0	0	0
19	October -2023	0	0	0	0
20	November-2023	0	0	0	0
21	December-2023	0	0	0	0
22	January-2024	0	0	0	0
23	February-2024	0	0	0	0
24	March-2024	0	0	0	0
25	April-2024	0	0	0	0
26	May-2004	0	1	0	1
27	June-2024	1	0	1	0
28	July-2024	0	0	0	0
29	August- 2024	0	0	0	0
30	September-2024	0	0	0	0
31	October-2024	0	1	1	0
32	November-2024	0	0	0	0
33	December-2024	0	0	0	0
34	January -2025	0	0	0	0
35	February -2025	0	0	0	0
36	March-2025	0	0	0	0
37	April-2025	0	0	0	0
38	May-2025	0	1	1	0
39	June-2025	0	0	0	0
40	July-2025	0	0	0	0
41	August-2025	0	0	0	0
42	September-2025	0	0	0	0
43	October-2025	0	0	0	0
44	November-2025	0	0	0	0
45	December 2025	0	0	0	0
46	January -2026	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### **Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	1	1	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	1	1	0
5	2024-25	0	2	2	0
6	2025-26	0	1	1	0
	<b>Grand Total</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>

